

Lotus Theory Acupuncture

FINANCIAL AGREEMENT

Dear Patient,

Thank you for choosing Maureen Alexander, L.Ac. as your healthcare provider. We are committed to your treatment being successful, and our office policy has been established to ensure that the best health service can be provided to you and your family. Thank you for understanding our financial policy. Please let us know if you have any questions or concerns.

Full payment is due at the time of your service. We accept cash, check, credit card, Venmo or PayPal.

Missed Appointments and Cancellations

In order to prevent being charged a missed appointment fee I agree to give at least 24 hr notice of cancellation.

When we make an appointment, I am reserving time just for you. Sufficient cancellation notice allows us to offer your time to another patient who may be waiting for an appointment. Missed appointments without 24 hours notice will be charged 50% of the total amount. For patients arriving more than 20 minutes late, you may be asked to reschedule your appointment if there is not sufficient time to provide the best treatment to you, or to have a shortened session. We will do our best to provide sufficient treatment, schedule permitting. Late cancellations due to emergencies are understandable, in those cases the cancellation fee will be waived.

Regarding Insurance

Please remember that medical services are rendered to you, not your insurance company. Check with your insurer to find out if acupuncture is included in your benefits. Payment is due in full at the time of each visit. If you have insurance that covers acupuncture, we will provide you with an itemized receipt but we DO NOT provide a superbill. The full cost of services is ultimately your responsibility, even if your insurance provider denies payment for any portion of your bill for any reason. Please be aware that some, and perhaps all, of the services provided may be non-covered services and not considered reasonable and necessary under your medical insurance programs. Insurance companies do not reimburse for cancelled sessions.

Rate Schedule

Acupuncture and Cupping Signature Treatment: \$130.00 (90 minutes)

Acupuncture Treatment: \$90.00 (60 minutes)

Cupping Treatment: \$75.00 (45 minutes)

*All services at the office include sound healing and aroma acupoint therapy with guided meditation

Outcalls: \$100.00 (60 minutes)

*I do not bring a table to outcalls services and it does not include sound healing unless specifically requested and an additional fee may apply

There is a \$25 fee for returned checks.

Payment is due in full at time of service.

My signature below certifies that I have read and understand the above Financial Policy and agree to be responsible for full payment of all services rendered to myself and/or any member of my family.

_____ X _____
Print Sign